

# John J. Santos, MD, MBA

## BIOGRAPHICAL SKETCH

I am currently a Senior Instructor of Pediatrics for the University of Colorado and Director of Urgent Care at Children's Hospital Colorado. These dual roles reflect both my MD and MBA education and include clinical care of ill patients as well as management of 3 free-standing urgent care locations and 1 urgent care track within a pediatric emergency department. My involvement in pediatric urgent care has also extended to the national level where I serve as the Chair-Elect of the AAP Subcommittee on Urgent Care. Outside of work, I love to travel and experience new cultures. I have completed 4 triathlons, won multiple half-marathons, cycled the Pacific coast from Portland to San Diego, and hiked Kilimanjaro.

## EDUCATION

- 1997-2001**            **Amherst College** – *Amherst, MA*  
Bachelor of Arts with Distinction in Biology
- 2002-2003**            **New York University** – New York, NY  
Non-degree course in Virology
- 2003-2007**            **University of Massachusetts Medical School** – *Worcester, MA*  
Doctorate of Medicine
- 2007-2010**            **Phoenix Children's Hospital/Maricopa Medical Center** – *Phoenix, AZ*  
Pediatric Graduate Medical Residency Training
- 2012-2014**            **University of Colorado, School of Business** – *Denver, CO*  
Master in Business Administration with focus on Healthcare Administration

## ACADEMIC APPOINTMENTS

- 2010-2015**            **University of Colorado** – *Aurora, CO*  
Instructor of Pediatrics
- 2015-2018**            **University of Colorado** – *Aurora, CO*  
Senior Instructor of Pediatrics
- 2018-Present**        **University of Colorado** – *Aurora, CO*  
Assistant Professor of Pediatrics

## PROFESSIONAL EMPLOYMENT

- 2001-2003**            **Rockefeller University/Population Council** – *New York, NY*  
Research Assistant, Pope Lab
- 2010-Present**        **Children's Hospital Colorado/University of Colorado** – *Aurora, CO*  
Pediatrician, Section of Emergency Medicine
- 2013-Present**        **Children's Hospital Colorado** – *Aurora, CO*  
Medical Director Children's Hospital Colorado Urgent Care, Uptown Denver
- 2018-Present**        **Children's Hospital Colorado** – *Aurora, CO*  
Director of Urgent Care

## AWARDS/HONORS

- 1997**                    **National College Football Foundation Hall of Fame Scholarship**  
Awarded for academic achievement and athletic excellence in football
- 1998**                    **SIEU Local 509 President's Scholarship**  
Academic and service award by the Massachusetts Union for Human Service Workers
- 2003**                    **Pathways for Serving the Underserved Travel Grant**  
Awarded to Massachusetts medical students with an interest in international health
- 2005; 2006**            **Amherst College, John Woodruff Simpson Memorial Fellowship**  
Two-time recipient of award for Amherst alumni pursuing graduate study in medicine
- 2009; 2010**           **Grant for the Greater Good**  
Received this Maricopa Medical Center grant for international medical electives two times
- 2013**                    **Amherst College, Scott Porter Memorial Fellowship**  
Awarded by Amherst College for the pursuit of graduate study in business
- 2016; 2017**           **Service Excellence Award**  
Awarded by Patient and Family Experience for outstanding patient service

## PROFESSIONAL ORGANIZATIONS

- 2004-2006**            **Rotary International of Worcester, Massachusetts**
- 2003-2007**            **Massachusetts Medical Society**
- 2007-2010**            **Arizona Medical Association**
- 2007-Present**        **American Academy of Pediatrics**
- 2007-2008**            **AAP District Representative**  
Elected by peers as Arizona's representative to the AAP Section on Residents and Fellows
- 2014-Present**        **American College of Physician Executives**
- 2017-Present**        **Chair-Elect, AAP Subcommittee on Urgent Care**  
Elected in nationwide vote to lead this group focused on acute care of the pediatric patient
- 2018-Present**        **Society for Pediatric Urgent Care**

## COMMITTEE MEMBERSHIP

- 2009-2010**            **Curriculum Committee Resident Advisor**  
Developed international medicine focus as part of Residency Track Subcommittee
- 2011-2014**            **Project 5280**  
Served on the Board of Directors for this group tackling health issues of the underserved
- 2013-2014**            **Transition Task-Force:** Collaboration with leadership to improve retention and satisfaction
- 2013-2015**            **Uptown Urgent Care Steering Committee:** Oversaw the transition of Uptown to a CCEC
- 2013-2016**            **Scheduling Committee:** Help develop scheduling rules and guidelines for the section
- 2013-2018**            **EPIC ASAP Committee:** Partner with IT team for work-flow optimization in the ED/UC

<b>2001-Present</b>	<b>Nature's Classroom</b> Serve on the Board of Directors for this respected environmental educational program
<b>2013-Present</b>	<b>Medical Staff Board, Children's Hospital Colorado</b> Elected by medical staff to represent physicians on this hospital board
<b>2014-Present</b>	<b>Case Review Committee:</b> Review clinical cases for opportunities to improve care
<b>2016-Present</b>	<b>CIN/Care Alliance:</b> Working to create an integrated care network for the 7-state region
<b>2016-Present</b>	<b>Credentials Committee:</b> Grant privileges for staff and create credentialing guidelines
<b>2018-Present</b>	<b>Chair, Credentials Committee:</b> Appointed chair for hospital-wide credentialing
<b>2018-Present</b>	<b>Network of Care Strategy Committee:</b> Led renewal of urgent care strategy for the system
<b>2018-Present</b>	<b>Call-ahead Scheduling Task Force:</b> Developing RFP to select vendor for UC scheduling

#### QUALITY IMPROVEMENT

<b>2013-2015</b>	<b>Target Zero Subproject on Patient Identification</b>
<b>2014-2016</b>	<b>Prevention of 72-hour Return</b>
<b>2016-Present</b>	<b>Improving Time to Steroids for Asthma Patients</b>
<b>2017-Present</b>	<b>Appendicitis Clinical Care Guideline</b>

#### INTERNATIONAL EXPERIENCES

<b>6/2004-8/2004</b>	<b>Pathways for the Underserved Elective – Quetzaltenango, Guatemala</b> Volunteered in an orphanage and studied Spanish via medical school program focusing on providing health care for underserved populations
<b>1/2007-2/2007</b>	<b>Medical Student Clinical Rotation – Shirati, Tanzania</b> Led rounds and took admissions for the 24 bed, pediatric inpatient ward of Shirati Hospital as a 4 <sup>th</sup> year medical student
<b>12/2008-1/2009</b>	<b>Resident Clinical Elective Rotation – Roatan, Honduras</b> Worked at Clinica Esperanza serving the indigenous pediatric population while leading conferences for mothers about newborn care, diarrheal illness and HIV
<b>9/2009-10/2009</b>	<b>Resident Clinical Elective Rotation – Maseru, Lesotho</b> Provided medical care to pediatric patients with HIV in varied settings including outpatient, inpatient and outreach sites with the Baylor Pediatric AIDS Corp

#### LICENSURE & BOARD CERTIFICATION

<b>2007-2010</b>	<b>Arizona Medical License – PG Permit for residency training</b>
<b>2010-Present</b>	<b>Colorado Medical License</b>
<b>2010-Present</b>	<b>American Board of Pediatrics – Enrolled in MOC</b>

#### TEACHING EXPERIENCES

<b>Core Conferences</b>	<b>Grand Rounds – Healthy Hitters and the Community</b>
	<b>Noon Conference – Evidence-Based Medicine for Bronchiloitis Management</b>

**Bedside Teaching**      **Urgent Care** – Supervision and teaching of residents and medical students; 6hrs/week

**Resident Elective**      **Urgent Care** – Developed resident elective for urgent care at Children's Hospital Colorado

RESEARCH/PUBLICATIONS

- 2001**                      **Santos, JJ.** An investigation into the role of ABC1 in the phospholipid movement of apoptotic and calcium-induced cells. Senior Honors Thesis Research at Amherst College. 2001
- 2003**                      Frank I, **Santos JJ**, et al. Presentation of exogenous whole inactivated simian immunodeficiency virus by mature dendritic cells induces CD4+ and CD8+ T-cell responses. **J Acquir Immune Defic Syndr.** 2003, Sep 1;34(1):7-19.
- 2003**                      **Santos JJ**, Turville SG, et al. Immunodeficiency virus uptake, turnover, and two-phase transfer in human dendritic cells. **Blood.** 2004, Mar 15;103(6):2170-9.
- 2004**                      Hu Q, Frank I, Williams V, **Santos JJ**, et al. Blockade of attachment and fusion receptors inhibits HIV-1 infection of human cervical tissue. **J Exp Med.** 2004, Apr 19;199(8):1065-75
- 2007; 2008**              **Santos, JJ.** Iron Toxicity, Acute. **Griffith's 5 Minute Clinical Consult 2009.** Ed. Frank J Domino. Lippincott Williams & Wilkins, 2008. p704-705.
- 2007; 2008**              **Santos, JJ.** Mastoiditis. **Griffith's 5 Minute Clinical Consult 2009.** Ed. Frank J Domino. Lippincott Williams & Wilkins, 2008. p786-787.